



### KIDS NTS REFERRALS



7 easy steps to make your referral



#### Phone call to the KIDS NTS call centre

Any clinician can call the KIDS NTS Call Centre 24 hours a day.

(Calls are free within the UK)

0300 200 1100

All telephone calls are recorded for audit, training and patient record purposes.



#### Initial details taken by the call centre operator



Reason for referral; Name of child; DOB; address; weight
Child's GP name and address
Referring doctor's name; Referring consultant's name
Referring doctor's contact number
Referring hospital and ward
Speciality needed NTS / KIDS / ACCOTS
Clinician preference of receiving unit





## Conference call with KIDS NTS or ACCOTS consultant

The call centre operator will connect the referrer to a conference call with the NTS / KIDS or ACCOTS duty consultant and team. Any other relevant clinicians can also be added to the conference call.





#### Management plan - KIDS NTS

The KIDS/NTS consultant will give advice and agree an initial management plan with the referring clinician.

When a decision is made to retrieve the child KIDS / NTS will mobilise a retrieval team.

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Many referral calls will require advice and not require patient transport.





#### Decisions around most appropriate team will be made



Is this a NTS single person transfer? If yes, please refer to the NTS single person transfer guideline.

Could this be considered for a nurse only KIDS transfer? If yes - Please see risk assessment flow chart and complete.

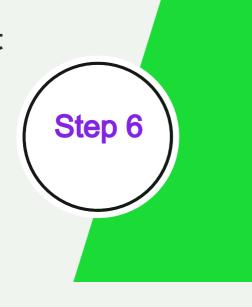
Is a full ITU team needed? If yes, continue as per KIDSNTS process.



#### Bed found for the patient

A bed will be found and the KIDS NTS consultant will liaise with the receiving unit's consultant.

Note - it is the local teams responsibility to find HDU beds



# Step 7

## Referring hospital updated with progress

KIDS NTS will contact the referring

hospital to update them that a bed has been found for the child.

