



**KIDS is the new name for the
West Midlands Paediatric
Retrieval Service (WMPRS)**

Information for Referring Hospitals

**24 Hour Free Phone:
0300 200 1100**



KIDS – WMPRS

KIDS (Kids Intensive Care and Decision Support) is the new name for the West Midlands Paediatric Retrieval Service (WMPRS). KIDS reflects more closely the multiple roles of the service throughout the region and beyond.

When to Refer?

Teams caring for a seriously ill child can call the KIDS Team – there is advice from a paediatric intensivist, access to specific specialist advice, sourcing of paediatric intensive care beds, logistical arrangements and an experienced and expertly resourced transport team and purpose built ambulance. The KIDS Team are happy to discuss cases prior to a definite need for intensive care support and will provide on-going telephone advice for referring teams.

The Referral Process

The call centre is staffed 24 hours a day, 7 days a week.

All calls made to KIDS are answered initially by a call centre operator who takes basic patient details and referrer contact details. The KIDS consultant (a paediatric intensivist) is then conferenced in to the call to take the clinical referral and discuss the patient management with the referrer. Other specialists are conferenced in to this call as needed. The KIDS Team ask that the responsible paediatric consultant is aware of any referral to KIDS, and suggest that the call, advice and decisions are recorded in the patient notes by the referrer. Calls to the KIDS Team are recorded for audit, training and patient record purposes.



Bed Finding

Once the decision to transfer is made, the KIDS consultant finds an appropriate bed, based on referrer preference, clinical need, and bed availability. PIC beds in the region are sited at Birmingham Children's Hospital and the University Hospital of North Staffordshire.

Pre-Transfer Stabilisation

Advice is provided by the KIDS consultant to the referring team regarding resuscitation and stabilisation and any tests that may be useful.

Further advice can be sought from the KIDS consultant at any time, and other specialist advice can be accessed via the conferencing facility at the time of initial referral or during further calls.

(Guidance for DGHs can be found in the West Midlands Standards for the Care of Critically Ill or Injured Child). Advice from the KIDS Nurse can also be accessed via the referral line.

The KIDS website contains an expanding resource including checklists for use by referrers. The on-line drug calculator can be accessed to assist in the prescription and preparation of infusions.

Time Critical Referrals

For time critical emergencies (e.g. expanding intracranial haematoma), it may be in the child's best interests if the transfer is performed by the referring hospital - avoiding the inevitable delays caused by travel times for the KIDS Team. This will be discussed at the time of referral by the KIDS consultant, who will organise the receiving unit bed as well as continuing to provide advice and support regarding the transfer, and liaising with specialists.

Transfer of Care

Responsibility for patient care remains initially with the referring team, with shared responsibility once the team arrives at the patient bedside. The KIDS team works with referrers, specialists and receiving units in partnership to provide the highest possible standard of care.





Response Times

The KIDS Team arrives at the referring hospital as soon as is practical taking into account weather, patient acuity and traffic. During times of high demand the KIDS Team may be delayed, but the KIDS consultant keeps referrers apprised of estimated team arrival times where possible. Close co-operation with other transport services exists and other teams are sometimes utilised to expedite transfer if appropriate.

Feedback and Training

KIDS holds multidisciplinary meetings at referring centres on a regular basis to facilitate shared learning, as well as providing ward based teaching sessions as requested. KIDS also hosts study days throughout the year. A mobile SIM resource allows the team to include simulation as part of the educational and training package. Referrers are encouraged to call to arrange a visit!



KIDS is hosted by Birmingham Children's Hospital to provide advice and transport for babies and children in the region to Paediatric Intensive Care Units at Birmingham Children's Hospital and the University Hospital of North Staffordshire.

This service is commissioned by the West Midlands Specialised Commissioning Team.

General Enquiries:

0121 333 9687

**(Please do not use this number
for clinical referrals)**

Email:

kids@bch.nhs.uk

Website:

www.bch.nhs.uk/kids